



Media Release
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Ruby guests are the first in Australia to use the brand new Enzosystems Check-In Kiosks

One month after the doors opened on the shiny new Ruby Apartments, guests are really enjoying the seamless check in process.

The Ruby Apartments 'don't do ordinary' and from the moment the first guests arrived, they experienced the state-of-the-art systems and technology that are going to make their stay at Ruby different to any other resort they've ever stayed at.

The first tower in this billion-dollar development, showcases Australia's first Enzosystems hospitality kiosks.

CEO David Brook is delighted to be the first resort in Australia to adopt the system.

"The Enzosystems hospitality kiosks are our new front desk. There's no longer a need for a full reception desk, as these systems offer a complete check-in and check out process.

"Our lobby area houses a circular check-in desk with 6 check in stations where guests are guided through a self-check-in process with the help of our fully trained Ruby Ambassadors," David said.

"Guests are no longer required to wait in line filling in mountains of paperwork, including information that has already been provided when booking. All information is entered into our check-in system at the time of booking, which means that guests check time is much faster, and they can start enjoying their holiday as quickly as possible."

The Enzosystem hospitality kiosks are very easy to use. They hand out room keys and also take care of guest payments at time of check-out. They can even be used by visitors who arrive without a booking with the kiosks housing updated information on what rooms are available at any given time.

Apartment style holidays have now been taken to the next level thanks to The Ruby Apartments. Guests will receive five-star 24 hour service from fully trained Ruby Ambassadors who will help guests as much or as little as required.

The Ruby Apartments feature 243 apartments and villas with ocean or hinterland views each with a full kitchen, lounge and dining areas, private ensuite with shower and little extras such as USB charging points, Bluetooth speakers, complimentary Wi-Fi and easy access to Ruby's own digital concierge.

For those still planning their Christmas or New Year holiday, check out the great opening offers online at <https://www.therubycollection.com.au/special-offers>

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IMAGES AVAILABLE ON REQUEST

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